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# AccuVision™ WORKFORCE READINESS SYSTEM (WRS) Customer Care Module with Listening

From AlignMark

## Group Report

for  
ABC Corporation  
Alpha Unit

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## SKILL RATINGS AND RANKINGS

<b>SKILL</b>	<b>RANK ORDER</b>	<b>PERFORMANCE LEVEL</b>
Decision Making	3	Average
Customer Relations	2	Average
Commitment to Quality	1	Average

n = 2602

## FREQUENCY TABLE

SCORE	FREQUENCY	PERCENTAGE
3 or less	726	27.9%
4	163	6.3%
5	214	8.2%
6	232	8.9%
7	354	13.6%
8	245	9.4%
9 or more	668	25.7%

n = 2602

## PERCENTAGE OF PEOPLE WITH SIMILAR SKILL RANKINGS

SKILL	RANKING		
	1	2	3
Decision Making	37.1%	34.8%	28.1%
Customer Relations	36.8%	25.5%	33.1%
Commitment to Quality	28.4%	35.9%	35.2%

n = 2602

**PERCENTAGE OF PEOPLE SCORING BETTER  
THAN 65% OF THE PEOPLE IN THE  
ACCUVISION DATABASE**

<b>SKILL</b>	<b>% OF PEOPLE WITH AN X AT PERFORMANCE LEVEL</b>
Decision Making	43.9%
Customer Relations	45.5%
Commitment to Quality	46.5%

n = 2602

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